





Brand Experience & Activation



### The Problem

**Korzinka** (food and beverage retailer) is already an established brand in the Uzbekistan, nevertheless the company does not cease to develop and it is constantly working on *creating a strong emotional connection between the consumer brand and a new impulse of loyalty.* 

For the **25th anniversary** of the Korzinka brand, it was necessary to "reacquaint" consumers with the company, its values and present this information in the most relevant, interactive and adaptive form.

After all, it is the emotional construction of brand communication that helps to win the attention and loyalty of customers.

Additionally, one more significant task that had to be considered was the increase of the **Korzinka Telegram Channel** subscribers in order to continue the communication with the consumer there.



# The Solution

**ClickMe team** proposed an interactive solution to the problem, based on the *emotional-rational behavior* of the buyer:

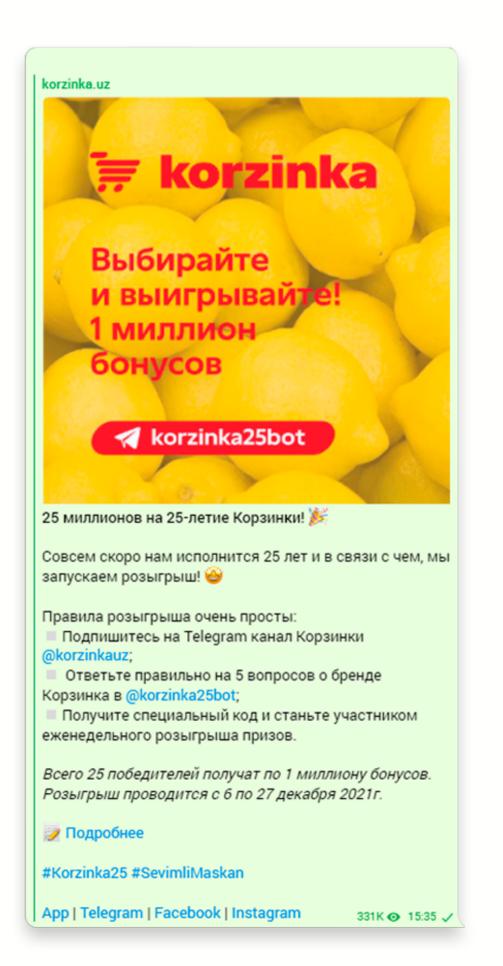
- 1. What can motivate a person and evoke the positive emotions in them? **Bonuses and gifts.**
- 2. How to present the company's values and history in an informative and interactive way? **Set up a simple and entertaining survey.**
- 3. Which platform is best suited for these tasks? **Telegram.**



## The Solution

Thus, **the ClickMe** team created an easy-to-use Telegram bot and offered to run a promotion there.

The terms of the promotion were quite simple: (1) answer a few questions about the brand, which contained the information necessary to convey to the consumer and (2) subscribe to the official Korzinka Telegram channel.







## The Solution

The Telegram bot was fully

automated: each participant
entered their data and automatically
received their personal ID, which
they could match with the numbers
in publications in the bot.

Thus, the winner's personal data was hidden.

#### Корзинка. 25 лет вместе

Bugun "Korzinka: toʻgʻri toping va 1 million bonus yuting!" aksiyasining 1-tur gʻoliblarini aniqlab oldik!

Tasodifiy raqamlar generatorida omad kulib boqqan 8 nafar gʻolibimiz bu hafta 1 milliondan bonusga ega boʻldilar! 🔭

Yana 17 nafar gʻolibni biz yaqin haftalarda − 2- va 3turlarimizda aniqlab olamiz! Ularning orasida siz ham boʻlishingiz mumkin! €

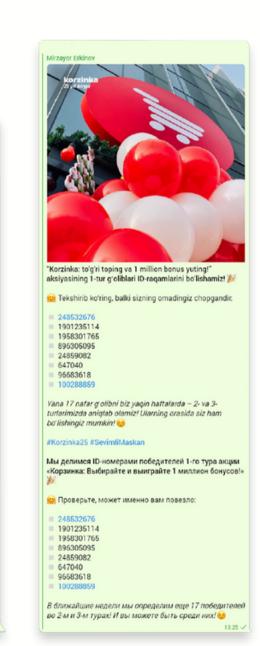
#### #Korzinka25 #SevimliMaskan

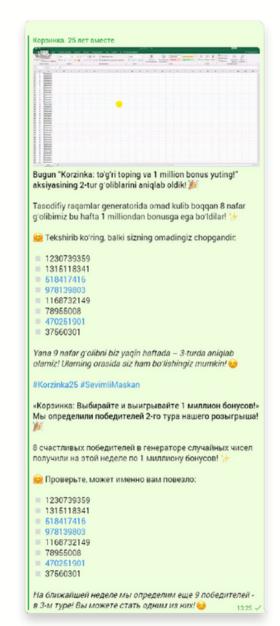
«Корзинка: Выбирайте и выигрывайте 1 миллион бонусов!» Мы определили победителей 1-го тура нашего розыгрыша!

8 счастливых победителей в генераторе случайных чисел получили на этой неделе по 1 миллиону бонусов! 🔭 🔭

В ближайшие недели мы определим еще 17 победителей во 2-м и 3-м турах! Вы можете стать одним из них! 😔

13:25 🗸







## The Result

During the 21 days of the promotion:

**80,877 consumers** took part in it.

About **70,000 users** subscribed to the official Telegram channel Korzinka.

The coverage of the advertising campaign reached **3 million 800** thousand.

Moreover, a lot of **positive feedback** was received from the participants of the promotion.

